

Bighorn-Desert View Water Agency Enterprise System Catalog
March 2017

Name of Vendor	Current System Product	Statement of System Purpose	Gen. Description of Categories/Data	Dept. That Serves as the System Primary Custodian	How Frequently Data is Collected	Frequency of System Data Update
SpringBrook Software	Version 7.16.0.0	Billing System, Service Orders, Meter Reading	Cust. Billing, Meter Reading and Service Orders.	Customer Service and Billing.	Daily	Weekly
Official Payments	Official Payments	Hosted Payment Processor.	Takes phone and website payments for utility bills.	Finance and Billing	Daily	Daily